

Dorset County Pension Fund KPI Report - CMS stats - All Teams

Performance 2018/19 - report for period :	February 2018 - April 2018
--	-------------------------------

Number of complaints received	1
--------------------------------------	----------

Top 10 detail - cases completed on time	Completed in period	Performance	KPI (days)	Cases completed on time or early
Admissions (DR01 & DR01W)	2338	99.87%	30	2335
Transfers In Quote (DR02E, DR02R, DR03E & DR03R)	245	98.78%	15	242
Transfers In Actual (DR02A & DR03A)	91	100.00%	20	91
Transfers Out (DR09E & DR10E)	79	97.47%	10	77
Transfers Out actual (DR09A & DR10A)	52	96.15%	10	50
Estimates Employee (DR08)	284	95.77%	15	272
Estimates Employer (DR22, DR22I, DR22R & DR22W) + DR93	108	99.07%	15	107
Retirements (DR14, DR14W & DR12 & DR12I & DR14I & DR22I)	556	97.12%	5	540
Deferred Benefits (DR11 & DR11W)	502	95.22%	40	478
Refunds (DR16 & DR16W)	512	99.02%	15	507
Deaths (DR23)	73	100.00%	5	73
Correspondence (DR24 & DR24A)	945	98.31%	30	929
Total	5785	98.55%		5701